Bryan Silverthorn 122 Kingsley AVE Palo Alto CA 94301

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

When my wife and I moved to our current home, we were thrilled to be able to choose a local ISP, and we've only become happier with that choice in the years since then. They've offered great reliability and dramatically better customer service than any other ISP that we've had. We have since upgraded to bonded DSL through the same ISP, and are moving next month to a neighborhood where we'll upgrade to fiber (using the same ISP, working with the AT&T fiber network).

This kind of consumer-level choice matters! It lets us buy from a local company integrated into the local economy. It lets us choose the mix of speed, support, and network-level features that match our own personal preferences, rather than being limited to a handful of options from a single company. Internet access is a critical part of modern life, and this type of competition is essential to keeping that market honest and functioning. It needs to be preserved.

Bryan Silverthorn